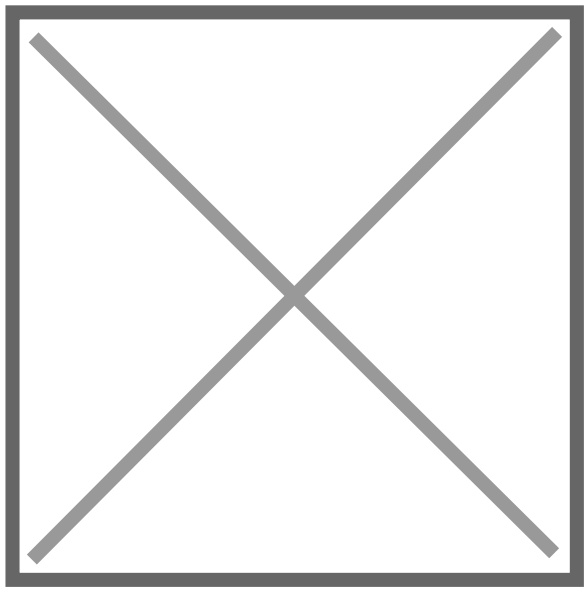
Apple iCloud

- 65.043 emails being sent to icloud.com addresses being rejected

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Docs

Document Control

Document Name	65.043 emails being sent to icloud.com addresses being rejected		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), neil@safeharboursupport.com		
Approval	Safeharbour Support		
Approval date	26-FEB-2025	**Review date**	25-FEB-2028
Absract	This document lays out what to do if emails being sent to @icloud.com from your domain are being rejected		
Scope	This document applies to anyone sending emails to @icloud.com email addresses		
Inputs	None		
Outputs	None		

Change Control

Date	Author	Version	Change
26-FEB-2025	Neil Tancock	0.0	First version
26-FEB-2025	Neil Tancock	1.0	Approved

----------<START OF DOCUMENT> ----------

Occasionally, the @icloud.com email servers will start rejecting emails from your domain. This is an antispam measure and, while frustrating when it happens, it does mean @icloud.com email addresses remain largely spam-free.

If your domain is being blocked as SPAM, you can contact the @icloud.com postmaster team by via email;

Send an email to icloudadmin@apple.com with all of the following information:

- Your company name
- Your email domain
- The IP addresses of the affected mail servers
- The SMTP errors that you're getting from iCloud mail servers
- A detailed description of the issue, including when it started

----------<END OF DOCUMENT> ----------

Need help? Get in touch!

You can call us on 01752 373000, option 2 or, if you are on Number Club, just call extension 3001

You can email us at hub@safeharboursupport.com

You can chat & Collaborate with us at https://kite.wildix.com/nc-a12/3001

You can Whatsapp us right here: https://wa.me/441752373000

