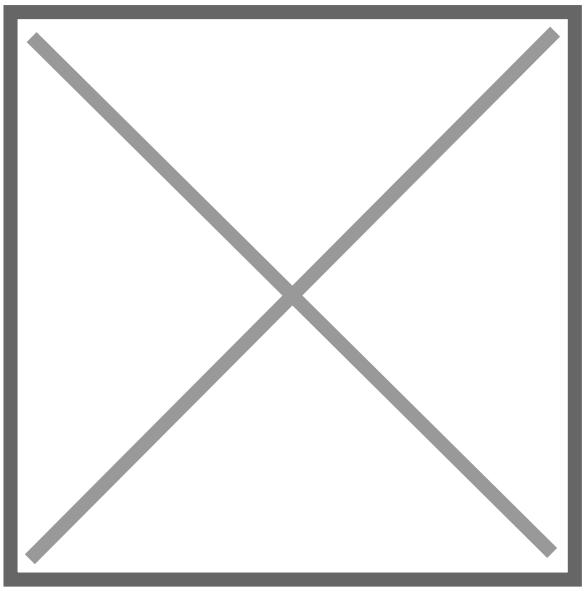
65.043 emails being sent to icloud.com addresses being rejected



Docs

Document Control

Document Name	65.043 emails being sent to icloud.com addresses being rejected		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), neil@safeharboursupport.com		
Approval	Safeharbour Support		
Approval date	26-FEB-2025	**Review date**	25-FEB-2028
Absract	This document lays out what to do if emails being sent to @icloud.com from your domain are being rejected		
Scope	This document applies to anyone sending emails to @icloud.com email addresses		
Inputs	None		
Outputs	None		

Change Control

Date	Author	Version	Change
26-FEB-2025	Neil Tancock	0.0	First version
26-FEB-2025	Neil Tancock	1.0	Approved

----------<START OF DOCUMENT> ----------

Occasionally, the @icloud.com email servers will start rejecting emails from your domain. This is an antispam measure and, while frustrating when it happens, it does mean @icloud.com email addresses remain largely spam-free.

If your domain is being blocked as SPAM, you can contact the @icloud.com postmaster team by via email;

Send an email to icloudadmin@apple.com with all of the following information:

- Your company name
- Your email domain
- The IP addresses of the affected mail servers
- The SMTP errors that you're getting from iCloud mail servers
- A detailed description of the issue, including when it started

----------<END OF DOCUMENT> ----------

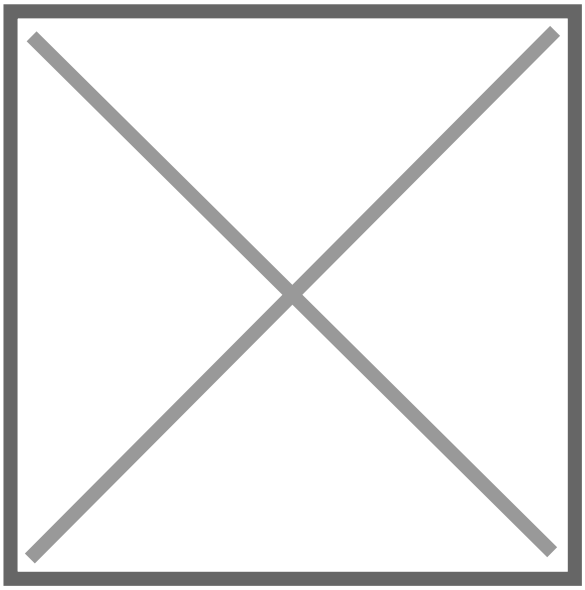
Need help? Get in touch!

You can call us on 01752 373000, option 2 or, if you are on Number Club, just call extension 3001

You can email us at hub@safeharboursupport.com

You can chat & Collaborate with us at https://kite.wildix.com/nc-a12/3001

You can Whatsapp us right here: https://wa.me/441752373000



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