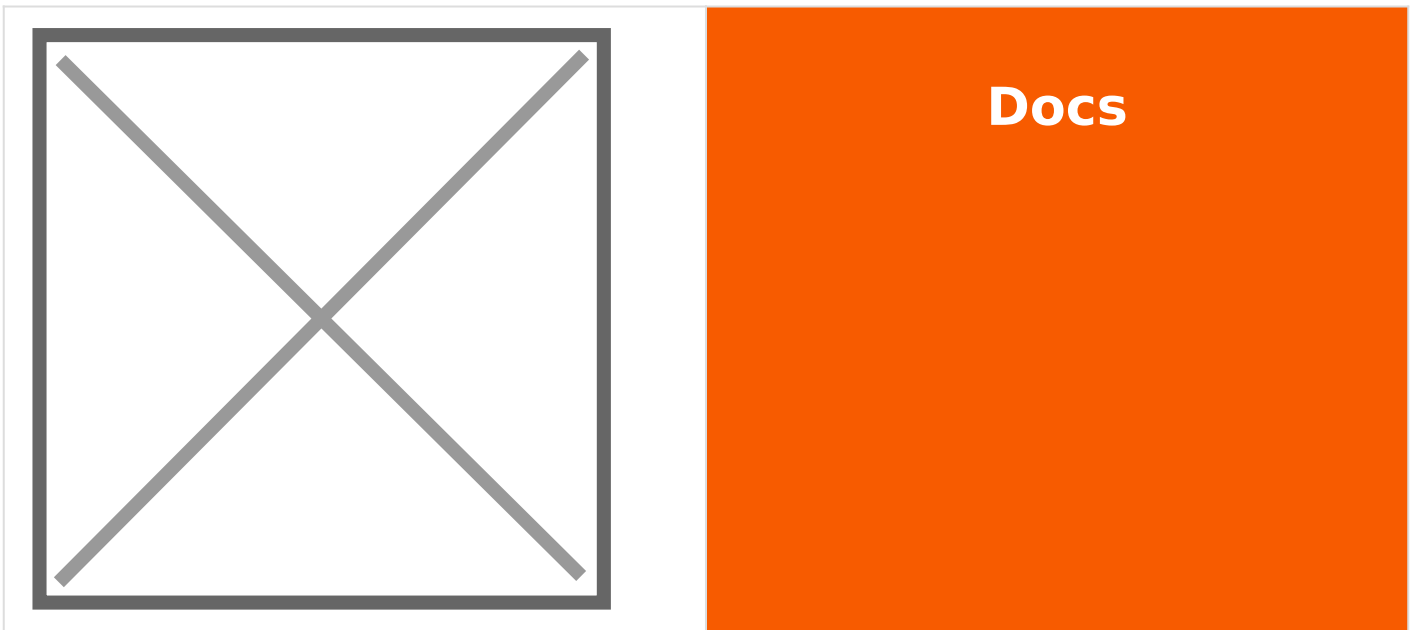


# 65.043 emails being sent to icloud.com addresses being rejected



## Document Control

<b>Document Name</b>	65.043 emails being sent to icloud.com addresses being rejected		
<b>Version</b>	v1.0 Current		
<b>Author</b>	Neil Tancock, IT Services (Safeharbour Support Ltd), <a href="mailto:neil@safeharboursupport.com">neil@safeharboursupport.com</a>		
<b>Approval</b>	Safeharbour Support		
<b>Approval date</b>	26-FEB-2025	<b>Review date</b>	25-FEB-2028
<b>Abstract</b>	This document lays out what to do if emails being sent to @icloud.com from your domain are being rejected		
<b>Scope</b>	This document applies to anyone sending emails to @icloud.com email addresses		
<b>Inputs</b>	None		
<b>Outputs</b>	None		

## Change Control

Date	Author	Version	Change
26-FEB-2025	Neil Tancock	0.0	First version
26-FEB-2025	Neil Tancock	1.0	Approved

-----<START OF DOCUMENT> -----

Occasionally, the @icloud.com email servers will start rejecting emails from your domain. This is an antispam measure and, while frustrating when it happens, it does mean @icloud.com email addresses remain largely spam-free.

If your domain is being blocked as SPAM, you can contact the @icloud.com postmaster team by via email;

Send an email to [icloudadmin@apple.com](mailto:icloudadmin@apple.com) with all of the following information:

- Your company name
- Your email domain
- The IP addresses of the affected mail servers
- The SMTP errors that you're getting from iCloud mail servers
- A detailed description of the issue, including when it started

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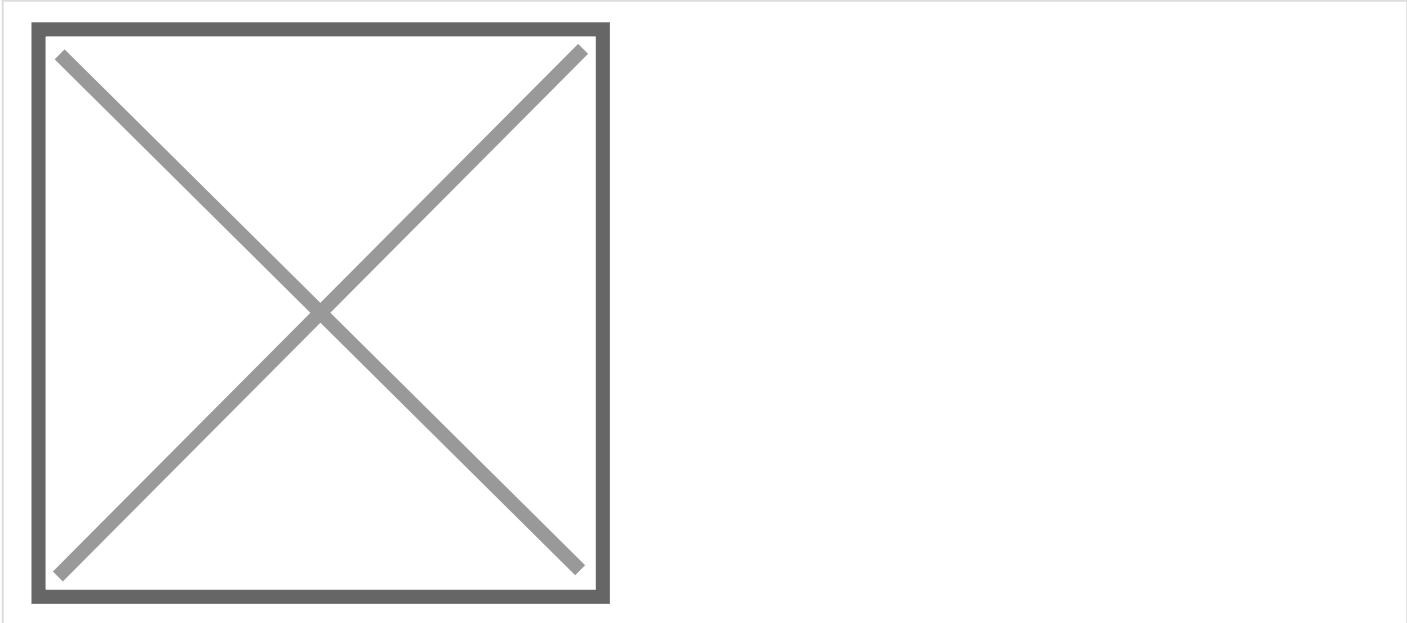
### Need help? Get in touch!

You can call us on [01752 373000](tel:01752373000), option 2 or, if you are on Number Club, just call extension 3001

You can email us at [hub@safeharboursupport.com](mailto:hub@safeharboursupport.com)

You can chat & Collaborate with us at <https://kite.wildix.com/nc-a12/3001>

You can Whatsapp us right here: <https://wa.me/441752373000>



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