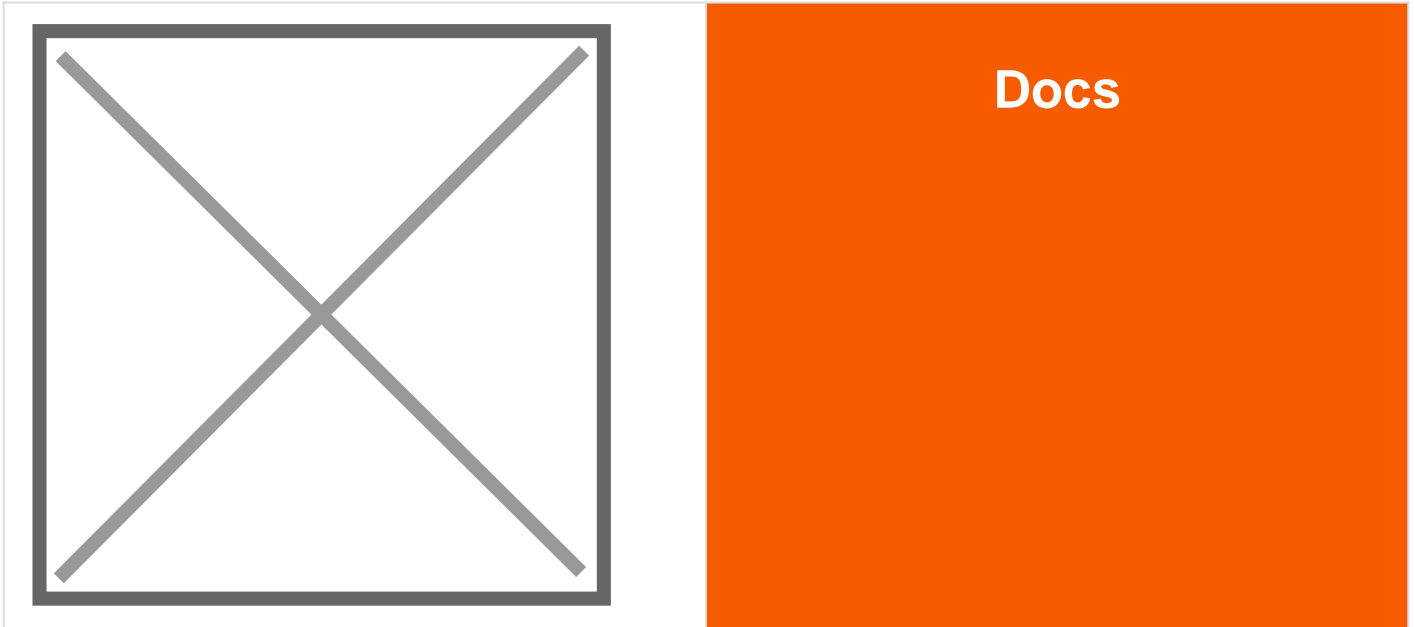


65.021 R4: Patient notes not visible



Document Control

Document Name	65.021 R4: Patient notes not visible		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), neil@safeharboursupport.com		
Approval	Safeharbour Support		
Approval date	01-JAN-2025	Review date	31-DEC-2027
Abstract	None		
Scope	This document applies to all clients of Safeharbour Support Ltd		
Inputs	None		
Outputs	None		

Change Control

Date	Author	Version	Change
02-DEC-2024	Neil Tancock	0.0	First version

01-JAN-2025	Neil Tancock	1.0	Approved
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-----<START OF DOCUMENT>-----

When in R4, the patient's 'Post It' note can not be visible. It will appear as a Task on the Task Bar, but the window is nowhere to be seen.

Right-click on Ghost Note on task bar and then click Move. Then press the up arrow several times until the window appears.

-----<END OF DOCUMENT>-----

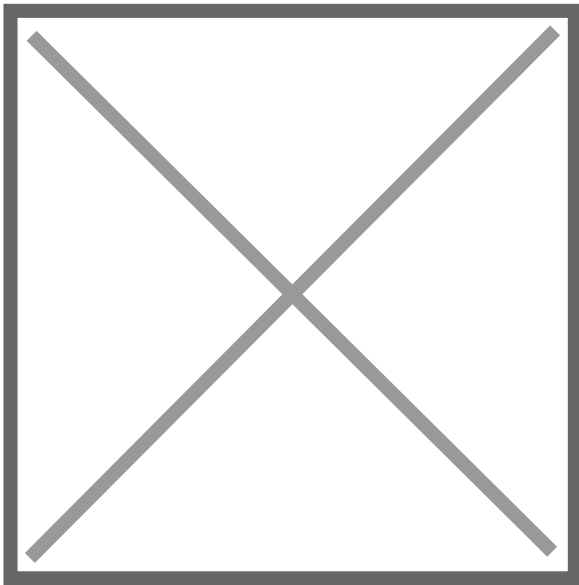
Need help? Get in touch!

You can call us on [01752 373000](tel:01752373000), option 2 or, if you are on Number Club, just call extension 3001

You can email us at hub@safeharboursupport.com

You can chat & Collaborate with us at <https://kite.wildix.com/nc-a12/3001>

You can Whatsapp us right here: <https://wa.me/441752373000>



Revision #4

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