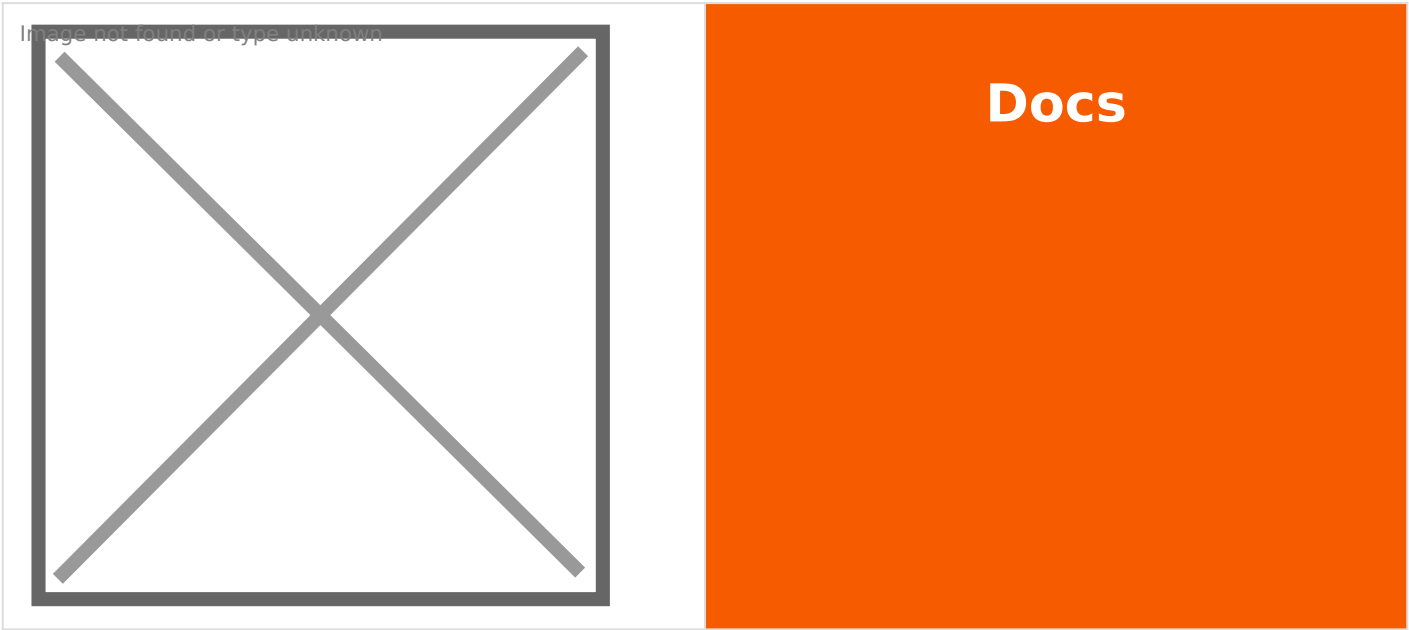


# 65.021 R4: Patient notes not visible



## Document Control

Document Name	65.021 R4: Patient notes not visible		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), <a href="mailto:neil@safeharboursupport.com">neil@safeharboursupport.com</a>		
Approval	Safeharbour Support		
Approval date	01-JAN-2025	Review date	31-DEC-2027
Abstract	None		
Scope	This document applies to all clients of Safeharbour Support Ltd		
Inputs	None		
Outputs	None		

## Change Control

Date	Author	Version	Change
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02-DEC-2024	Neil Tancock	0.0	First version
01-JAN-2025	Neil Tancock	1.0	Approved

-----<START OF DOCUMENT> -----

When in R4, the patient's 'Post It' note can not be visible. It will appear as a Task on the Task Bar, but the window is nowhere to be seen.

Right-click on Ghost Note on task bar and then click Move. Then press the up arrow several times until the window appears.

-----<END OF DOCUMENT> -----

Need help? Get in touch!

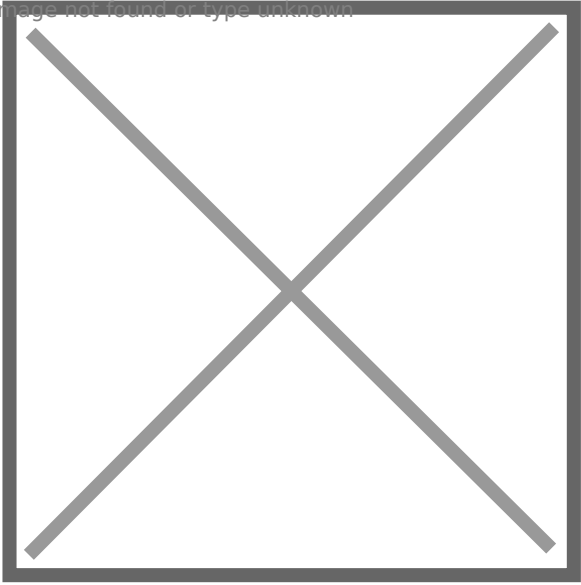
You can call us on [01752 373000](tel:01752373000), option 2 or, if you are on Number Club, just call extension 3001

You can email us at [hub@safeharboursupport.com](mailto:hub@safeharboursupport.com)

You can chat & Collaborate with us at <https://kite.wildix.com/nc-a12/3001>

You can Whatsapp us right here: <https://wa.me/441752373000>

Image Not Found or type unknown



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