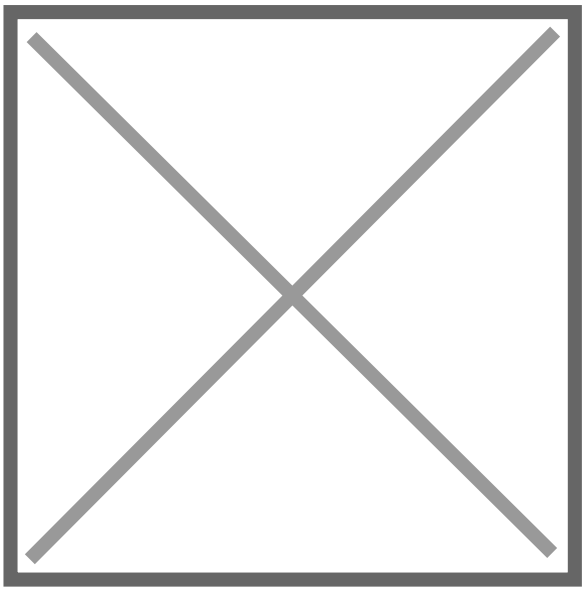
65.022 R4: The server that was previously used is not available



Docs

Document Control

Document Name	65.022 R4: The server that was previously used is not available		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), neil@safeharboursupport.com		
Approval	Safeharbour Support		
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Change Control

Date	Author	Version	Change
02-DEC-2024	Neil Tancock	0.0	First version
01-JAN-2025	Neil Tancock	1.0	Approved

----------<START OF DOCUMENT> ----------

When logging in to R4, you may see this error message as R4 cannot access \\servername\wsys2k$

This is usually caused by incorrect Windows credentials in Credential Manager

Run Credential Manager on the client machine, find the logon for the server and change the password to the server logon

----------<END OF DOCUMENT> ----------

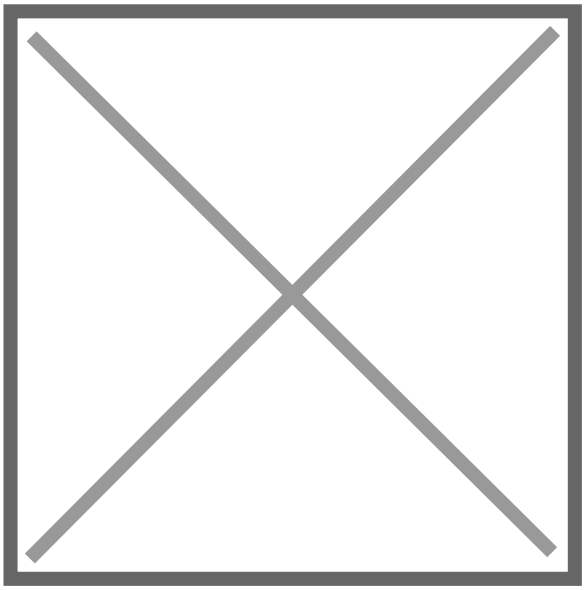
Need help? Get in touch!

You can call us on 01752 373000, option 2 or, if you are on Number Club, just call extension 3001

You can email us at hub@safeharboursupport.com

You can chat & Collaborate with us at https://kite.wildix.com/nc-a12/3001

You can Whatsapp us right here: https://wa.me/441752373000



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