

65.025 Google Workspace / G Suite - DKIM stuck at "Authenticating EMail"



Document Control

Document Name	65.025 Google Workspace / G Suite - DKIM stuck at "Authenticating EMail"		
Version	v1.0 Current		
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Approval	Safeharbour Support		
Approval date	01-JAN-2025	Review date	31-DEC-2027
Absract	None		
Scope	This document applies to all clients of Safeharbour Support Ltd		
Inputs	None		
Outputs	None		

Change Control

Date	Author	Version	Change
02-DEC-2024	Neil Tancock	0.0	First version
01-JAN-2025	Neil Tancock	1.0	Approved

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If you are authenticating a domain for email using DKIM you may get stuck at "Authenticating Email" and email authentication is not confirmed:

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This is actually working. When you click on ' Start Authentication' button and if your DKIM record at your DNS host is not propagated you would see a red error message stating that we could not locate the DKIM record and that it could take up 48h for the record to propagate.

The Google tech added:

"Actually before there was green "Authenticating email" status with a check-mark. But that was change to just 'Authenticating email' (I have no idea why)"

So it's working!

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Need help? Get in touch!

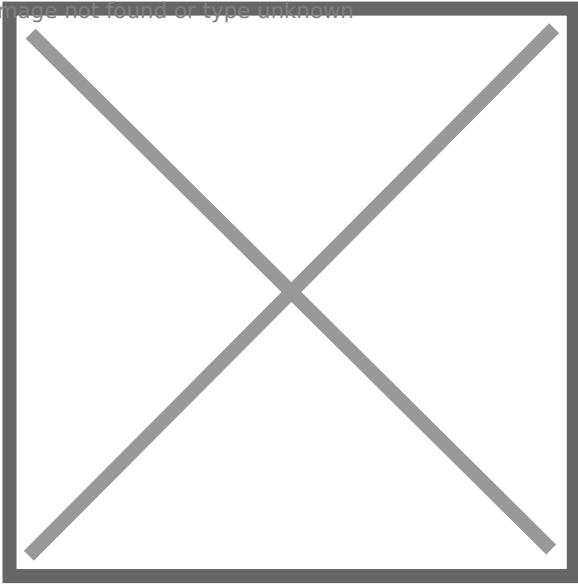
You can call us on [01752 373000](tel:01752373000), option 2 or, if you are on Number Club, just call extension 3001

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Revision #3

Created 20 February 2025 20:55:09 by Neil Tancock

Updated 21 February 2025 10:08:10 by Neil Tancock