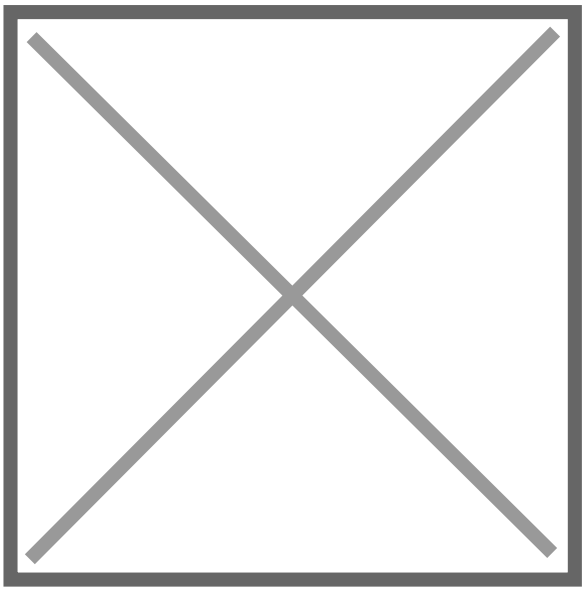
65.025 Google Workspace / G Suite - DKIM stuck at "Authenticating EMail"



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Document Control

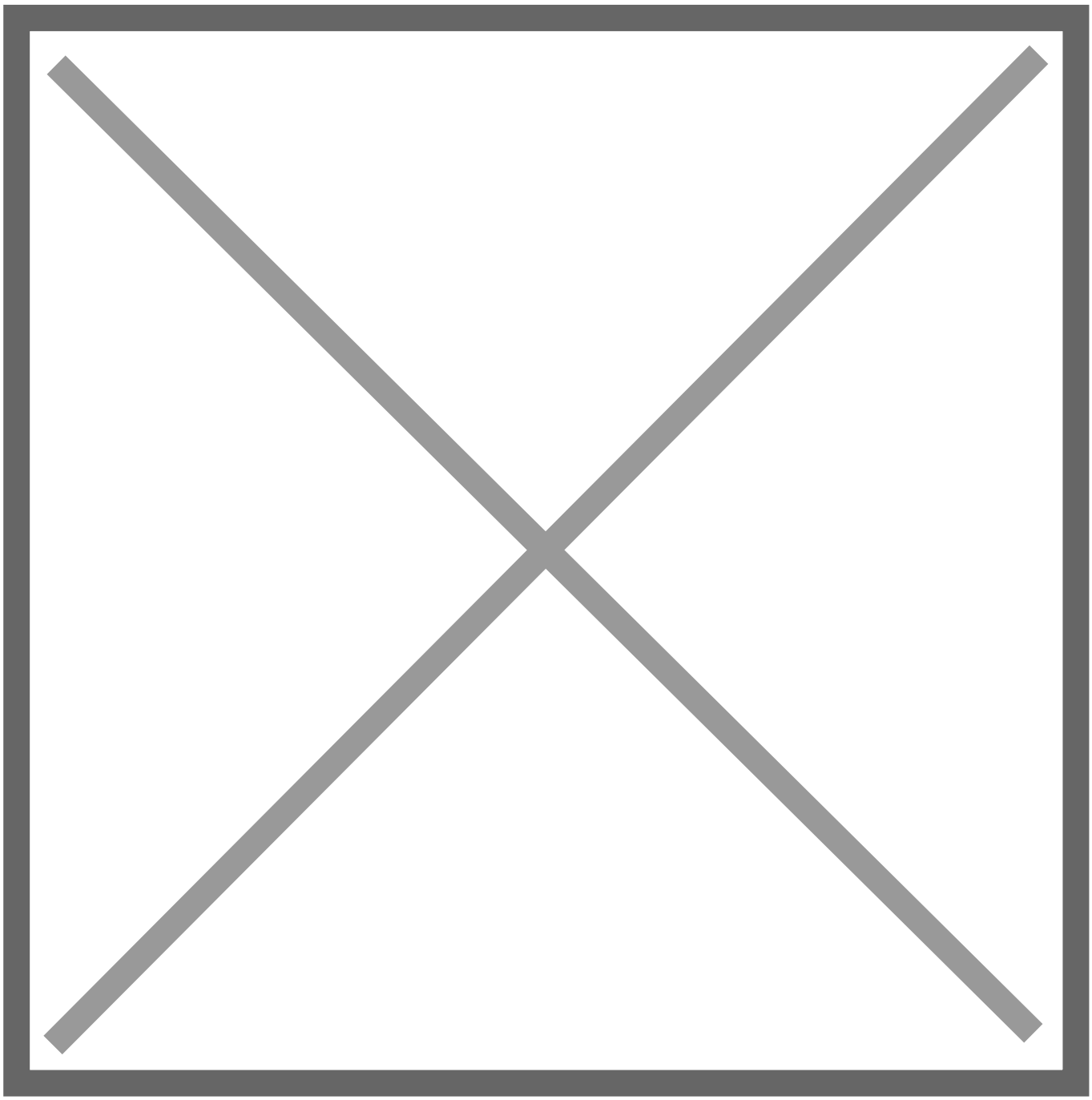
Document Name	65.025 Google Workspace / G Suite - DKIM stuck at "Authenticating EMail"		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), neil@safeharboursupport.com		
Approval	Safeharbour Support		
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Inputs	None		
Outputs	None		

Change Control

Date	Author	Version	Change
02-DEC-2024	Neil Tancock	0.0	First version
01-JAN-2025	Neil Tancock	1.0	Approved

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If you are authenticating a domain for email using DKIM you may get stuck at "Authenticating Email" and email authentication is not confirmed:



This is actually working. When you click on ' Start Authentication' button and if your DKIM record at your DNS host is not propagated you would see a red error message stating that we could not locate the DKIM record and that it could take up 48h for the record to propagate.

The Google tech added:

"Actually before there was green "Authenticating email" status with a check-mark. But that was change to just 'Authenticating email' (I have no idea why)"

So it's working!

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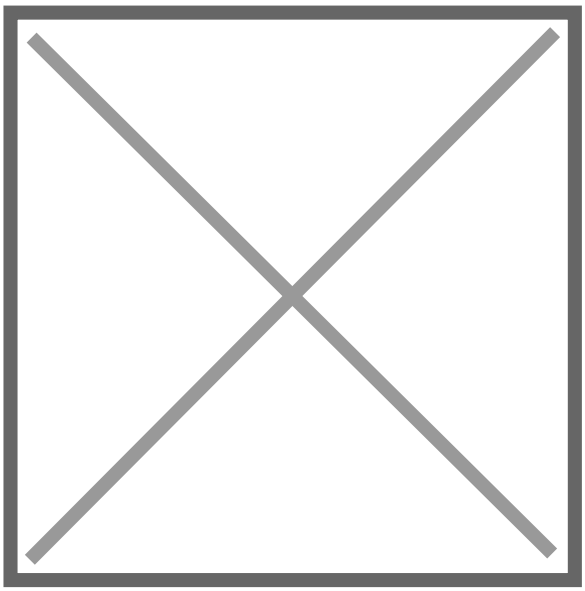
Need help? Get in touch!

You can call us on 01752 373000, option 2 or, if you are on Number Club, just call extension 3001

You can email us at hub@safeharboursupport.com

You can chat & Collaborate with us at https://kite.wildix.com/nc-a12/3001

You can Whatsapp us right here: https://wa.me/441752373000



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