

# POCO M4 Pro M5 Pro wipe data

This is useful if you've received a phone back from a user and they have not handed over their PIN.

- Power off the phone
- Hold the volume up key and power key together until the device powers on
- Using the volume up/down keys, move to Wipe Data and press the power key to enter
- Confirm the erase twice, then the phone will be wiped
- Finally, use the keys to reboot, choosing reboot to system
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