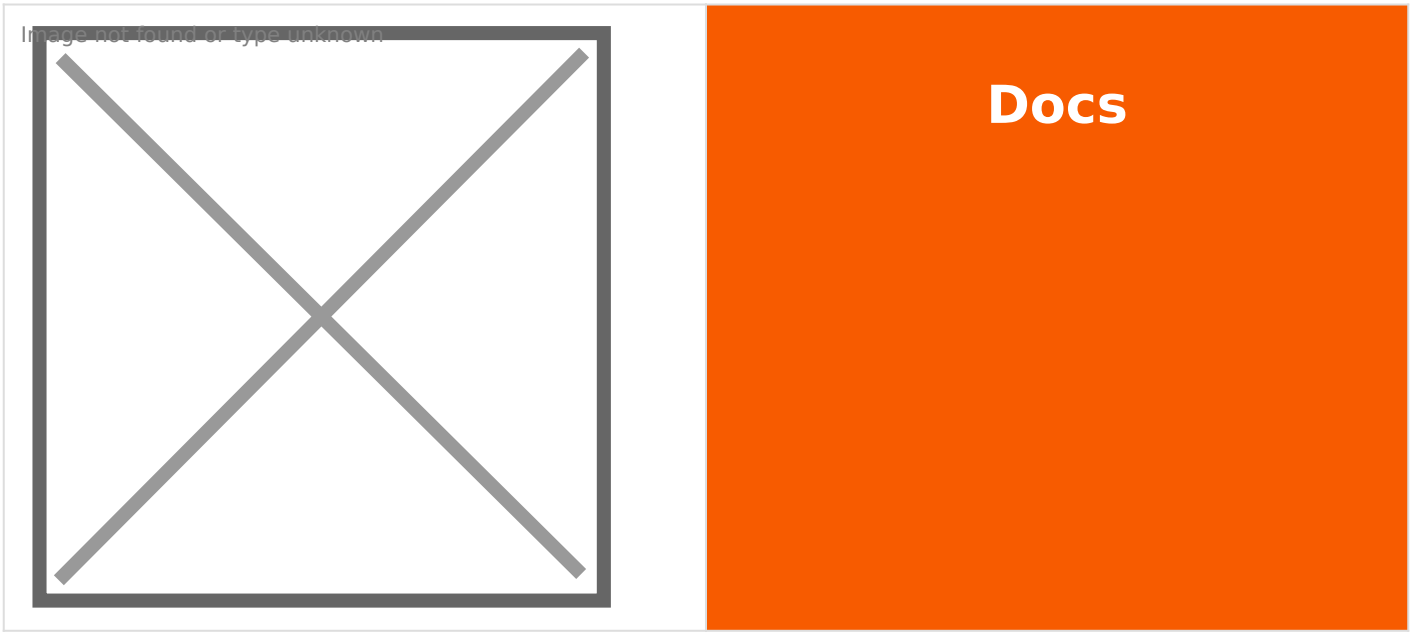


65.034 Conferencing calls together



Document Control

Document Name	65.034 Conferencing calls together		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), neil@safeharboursupport.com		
Approval	Safeharbour Support		
Approval date	01-JAN-2025	Review date	31-DEC-2027
Absract	None		
Scope	This document applies to all clients of Safeharbour Support Ltd		
Inputs	None		
Outputs	None		

Change Control

Date	Author	Version	Change
02-DEC-2024	Neil Tancock	0.0	First version
01-JAN-2025	Neil Tancock	1.0	Approved

-----<START OF DOCUMENT> -----

Call conferencing is a powerful tool that can save a lot of time and effort and can shorten the time it takes to resolve an issue or close a sale, for example.

We're all familiar with Call Transfer - the ability to put a caller on hold and then transfer them to a third party. When the third party accepts the call, you drop out and the other two remain connected.

With Call Conferencing, you don't drop out of the call. All three people are connected together in one call.

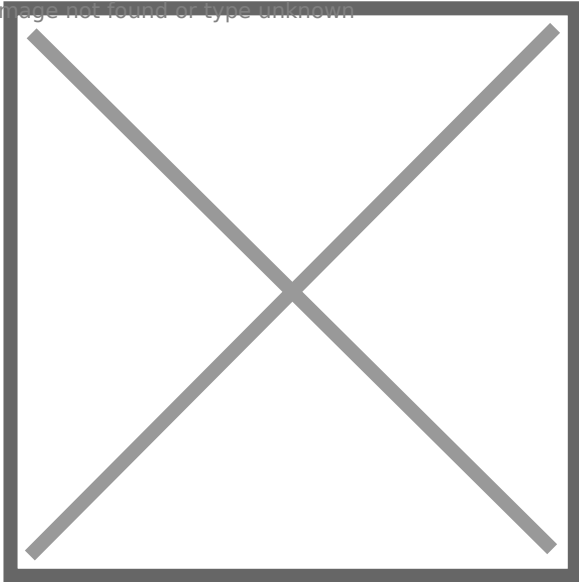
https://www.youtube.com/embed/Z_oakQO4WJU
A short video on Call Conferencing

The third party can be another extension on the phone system or an external number.

-----<END OF DOCUMENT> -----

Need help? Get in touch!
You can call us on 01752 373000 , option 2 or, if you are on Number Club, just call extension 3001 You can email us at hub@safeharboursupport.com You can chat & Collaborate with us at https://kite.wildix.com/nc-a12/3001 You can Whatsapp us right here: https://wa.me/441752373000

Image not found or type unknown



Revision #9

Created 8 February 2022 22:29:19 by Neil Tancock

Updated 21 February 2025 10:09:59 by Neil Tancock