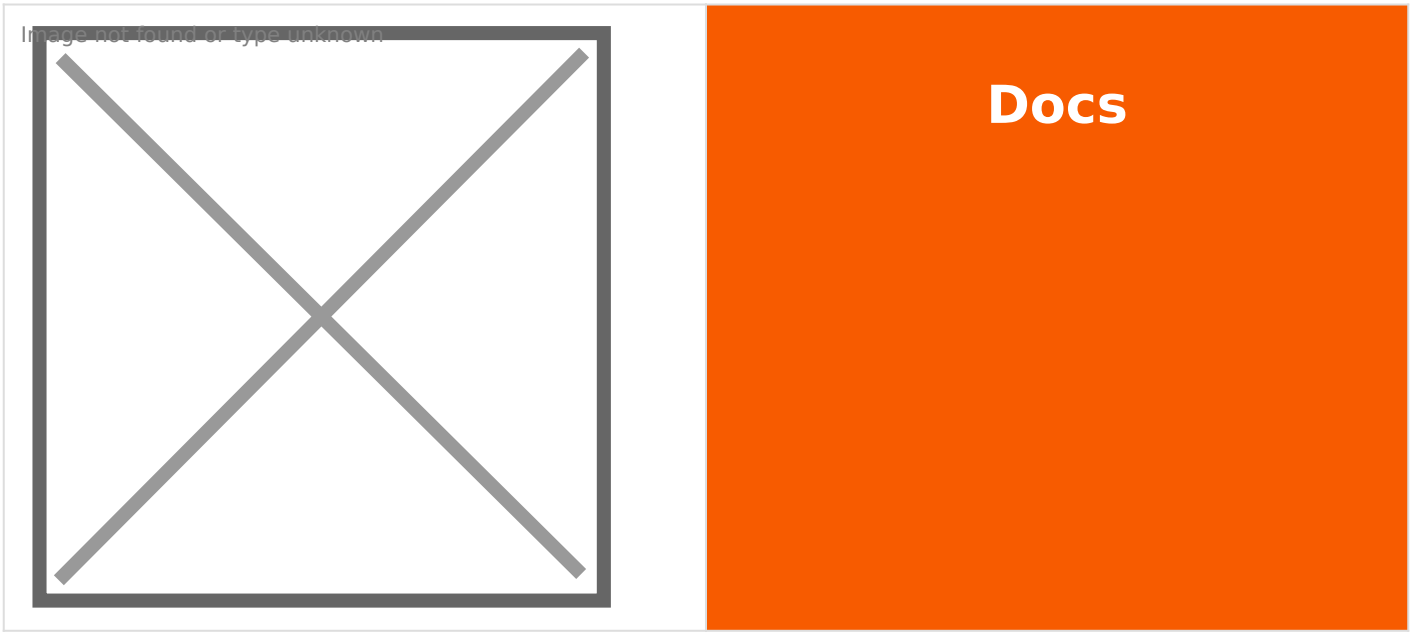


# 65.034 Conferencing calls together



## Document Control

Document Name	65.034 Conferencing calls together		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), <a href="mailto:neil@safeharboursupport.com">neil@safeharboursupport.com</a>		
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Date	Author	Version	Change
02-DEC-2024	Neil Tancock	0.0	First version
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Call conferencing is a powerful tool that can save a lot of time and effort and can shorten the time it takes to resolve an issue or close a sale, for example.

We're all familiar with Call Transfer - the ability to put a caller on hold and then transfer them to a third party. When the third party accepts the call, you drop out and the other two remain connected.

With Call Conferencing, you don't drop out of the call. All three people are connected together in one call.

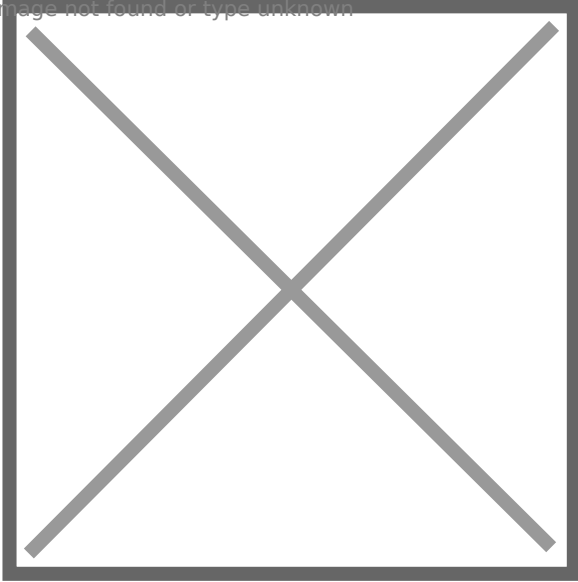
<a href="https://www.youtube.com/embed/Z_oakQO4WJU">https://www.youtube.com/embed/Z_oakQO4WJU</a>
A short video on Call Conferencing

The third party can be another extension on the phone system or an external number.

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