

65.016 Change or reset your Windows Hello PIN

A PIN is a user-defined set of numbers, or a combination of numbers and letters, that allows you to sign in to your Windows device instead of a password.

Your PIN is securely stored on your device, it isn't transmitted anywhere, and it isn't stored on a server. This makes it more secure than a traditional password.

If you want to change your PIN, or need to reset it, you have different options.

Reset your PIN when you aren't signed in

Change or reset your PIN when you're already signed in

You can use the Settings app to change your PIN.

1. In the Settings app on your Windows device, select **Accounts** > **Sign-in options** or use the following shortcut:

Sign-in options

1. Select **PIN (Windows Hello)** > **Change PIN**, and then follow the instructions. You must enter your old PIN in order to change to a new one
- If you forgot your PIN, select **I forgot my PIN** and follow the directions to verify your account and create a new one

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Need help? Get in touch!

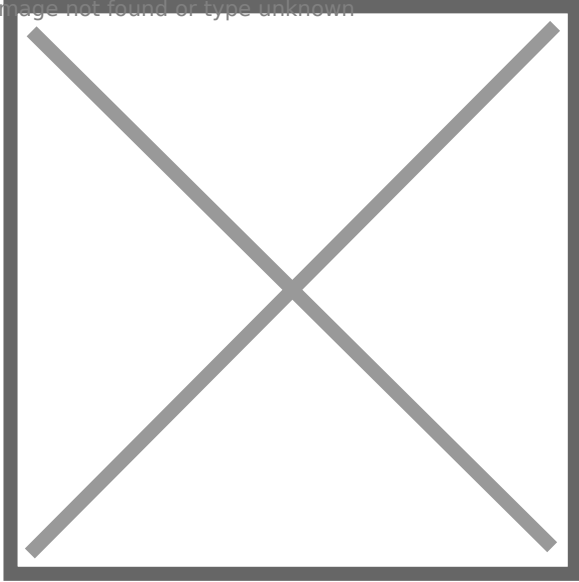
You can call us on [01752 373000](tel:01752373000), option 2 or, if you are on Number Club, just call extension 3001

You can email us at hub@safeharboursupport.com

You can chat & Collaborate with us at <https://kite.wildix.com/nc-a12/3001>

You can Whatsapp us right here: <https://wa.me/441752373000>

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Document Control

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Change Control

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