

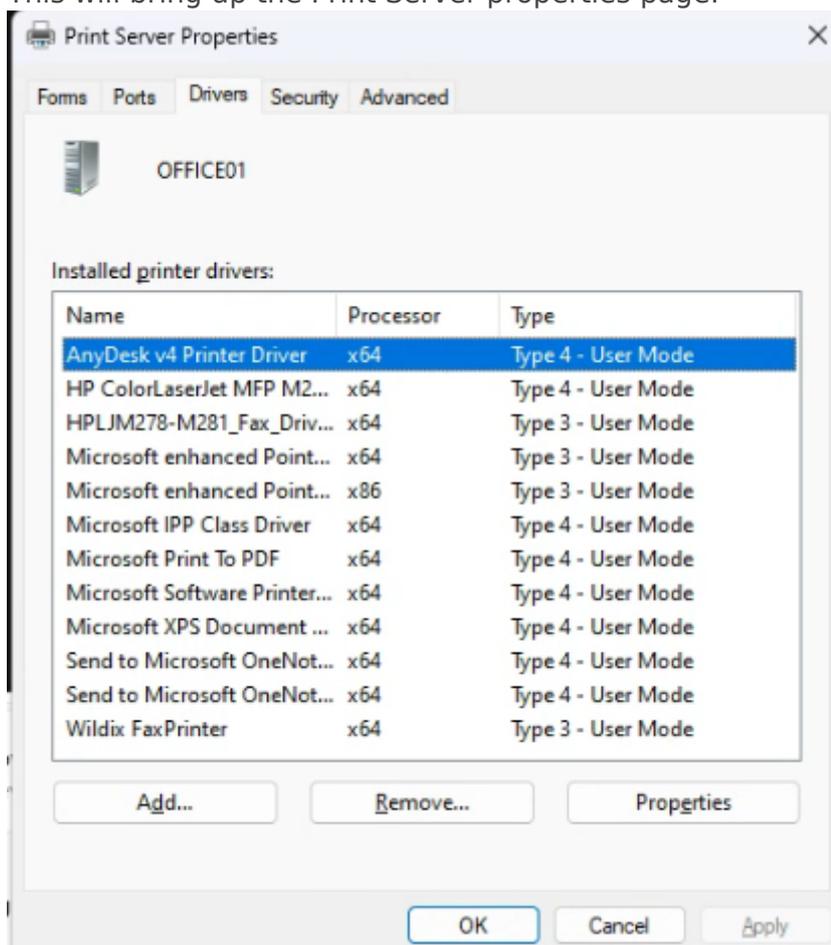
# 65.044 Canon Printer update failed in Windows Update.

## Don't have a Canon printer

If Windows update is stuck in a loop of installing / failing to install updates for a Canon printer, remove the printer from the printer list:

- From an elevated command prompt
- `printui /s /t2[ENTER]`

This will bring up the Print Server properties page:



- Click on the printer you would like to remove, and click on [Remove]
- Click on Remove driver and driver package
- Click on [OK]

- Confirm that you want to delete the printer by clicking [Yes]
- The uninstall will commence and then pause, asking you to confirm the delete once more. Click on [Delete] to confirm the delete
- Click on [Close]

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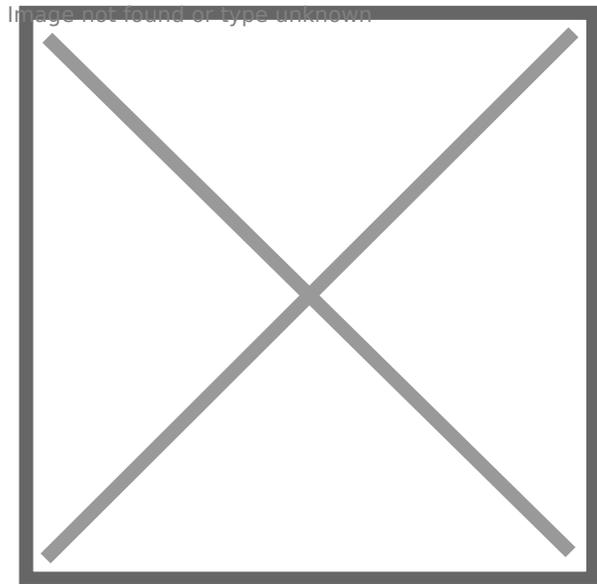
**Need help? Get in touch!**

You can call us on [01752 373000](tel:01752373000), option 2 or, if you are on Number Club, just call extension 3001

You can email us at [hub@safeharboursupport.com](mailto:hub@safeharboursupport.com)

You can chat & Collaborate with us at <https://kite.wildix.com/nc-a12/3001>

You can Whatsapp us right here: <https://wa.me/441752373000>



**Document Control**

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### **Change Control**

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03-MAR-2025	Neil Tancock	0.0	First version
03-MAR-2025	Neil Tancock	1.0	Approved

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