

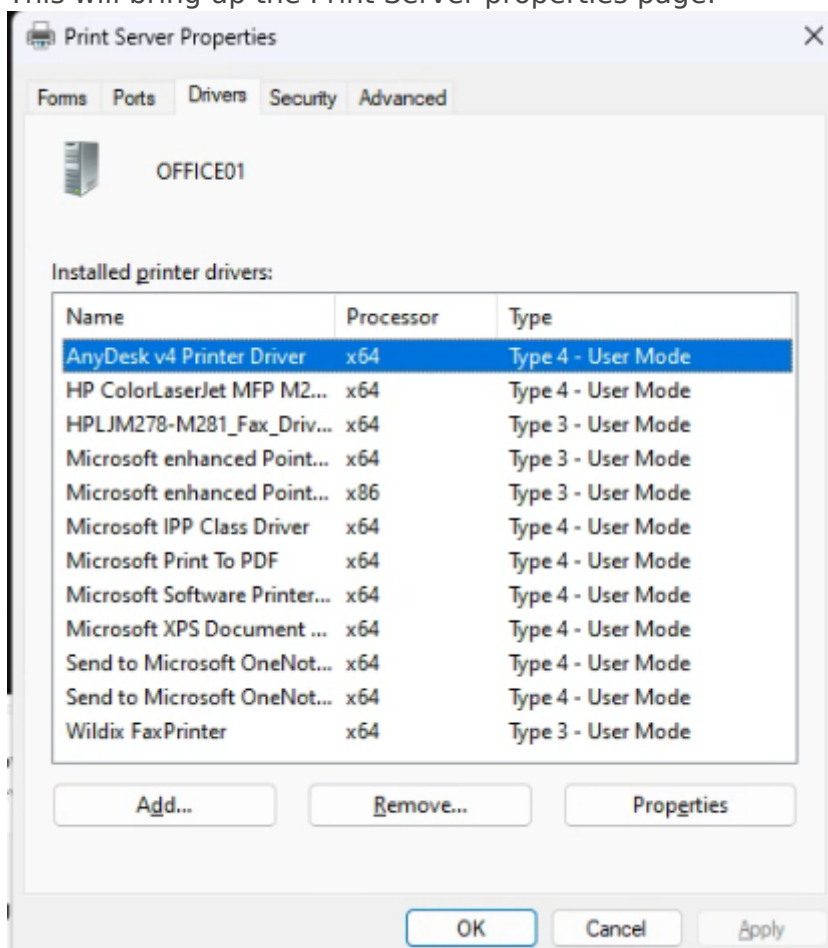
65.044 Canon Printer update failed in Windows Update.

Don't have a Canon printer

If Windows update is stuck in a loop of installing / failing to install updates for a Canon printer, remove the printer from the printer list:

- From an elevated command prompt
- `printui /s /t2[ENTER]`

This will bring up the Print Server properties page:



- Click on the printer you would like to remove, and click on [Remove]
- Click on Remove driver and driver package
- Click on [Ok]

- Confirm that you want to delete the printer by clicking [Yes]
- The uninstall will commence and then pause, asking you to confirm the delete once more. Click on [Delete] to confirm the delete
- Click on [Close]

-----<END OF DOCUMENT> -----

Need help?
Get in touch!

You can call us on [01752 373000](tel:01752373000), option 2 or, if you are on Number Club, just call extension 3001

You can email us at hub@safeharboursupport.com

You can chat & Collaborate with us at <https://kite.wildix.com/nc-a12/3001>

You can Whatsapp us right here: <https://wa.me/441752373000>

Image not found or type unknown

Document Control

Document Name	65.044 Canon Printer update failed in Windows Update. Don't have a Canon printer.		
Version	v1.0 Current		
Author	Neil Tancock, IT Services (Safeharbour Support Ltd), neil@safeharboursupport.com		
Approval	Safeharbour Support		
Approval date	03-MAR-2025	Review date	31-DEC-2027
Abstract	None		
Scope	This document applies to all clients of Safeharbour Support Ltd		
Inputs	None		

Outputs	None
----------------	------

This is an uncontrolled copy when printed - please refer to the electronic version for the latest version

Change Control

Date	Author	Version	Change
03-MAR-2025	Neil Tancock	0.0	First version
03-MAR-2025	Neil Tancock	1.0	Approved

This is an uncontrolled copy when printed - please refer to the electronic version for the latest version

Revision #3
Created 3 March 2025 06:47:59 by Neil Tancock
Updated 11 March 2025 07:35:28 by Neil Tancock